

AGENDA

CANBY AREA TRANSIT ADVISORY COMMITTEE MEETING

July 24th, 2025 - 6:00 PM

Canby City Hall

Mt. Hood Conference Room (2nd Floor)

222 NE 2nd Ave

Canby, OR 97013

Zoom for Public View:

<https://us06web.zoom.us/j/85953612055?pwd=ba9LSxEwgL4s4ftc0mChaucjubYLTZ.1>

Meeting ID: 859 5361 2055

Passcode: 224237

1. CALL TO ORDER

a. Introductions

Stephanie Boyce

2. CONSENT AGENDA

a. Approval of Minutes from May 22nd, 2025

Stephanie Boyce

3. PUBLIC INPUT

Open for Public Comment or Input

4. OLD BUSINESS

a. Bus Signs Update

Heidi Muller

b. Service Modifications

Todd Wood

5. NEW BUSINESS

a. Operations Report

Heidi Muller

6. DISCUSSION ITEMS

Open for New Discussion Items

7. ADJOURN

*The meeting location is accessible to persons with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for persons with disabilities should be made at least 48 hours before the meeting. Contact Heidi Muller at 503-266-0717 or mullerh@canbyoregon.gov.

A copy of this Agenda can be found on the City of Canby's web page at:

<https://www.canbyoregon.gov/meetings>

TRANSIT ADVISORY COMMITTEE

May 22, 2025

Presiding: Deanna Ball-Karb (Vice Chair)

Committee Members Present: Nancy Muller, Greg Perez, Ted Hensley

Committee members Absent: AdriAnne Navallo, Tyler Francke,

Staff Present: Todd Wood, Transit Director; Heidi Muller, Transit Operations Manager; Colin Carney, TranDev General Manager

Others Present: None.

CALL TO ORDER

Vice Chair Boyce called the meeting to order at 5:56 pm followed by member and staff introductions.

PUBLIC INPUT

There was no public input.

CONSENT AGENDA

Member Perez moved to approve the minutes from March 27, 2025. Member Ball-Karb seconded the motion, all were in favor and the motion passed.

PUBLIC INPUT

There was no public comment.

OLD BUSINESS

- A. Bus Shelter Project Update – Ms. Muller reported the completion of remaining bus shelter installations and accompanying post signs along Highway 99. From the last meeting’s discussion and choice of designs, she presented bus post sign designs with updated CAT colors for review.
- B. Transit Graphics Update –Ms. Muller reported she presented the committee’s three CAT bus graphic choices during a recent Canby Library open house and in an online survey for feedback. The “leaves and logo” bus design was the most favored however, significant feedback suggested people wanted more garden spot or Dahlia design ideas. Staff had the graphics company incorporate these thoughts into new designs and past and present proposed designs were presented for review. In considering all the designs, most committee members favored style #1 or #2 of the garden related theme graphics.
- C. Transit Committee Member Update – Ms. Muller reported Member Franke has submitted his resignation due to family commitments. This creates a vacancy for the committee which will be posted on the city website.

NEW BUSINESS

- A. Operations Report – Ms. Muller provided statistics for the weekday and weekend ridership by route. Canby Loop continues to be successful, rising 50% during some weekdays and weekends in the last period. Dial-A-Ride service ridership has also increased.
- B. Transit Day at the Capital Overview – Ms. Muller reported on interactions with legislative members to discuss transit generally.
- C. Service Modifications – Ms. Muller reported the Woodburn transit stop for the 99X will no longer be available beginning in September. Other locations are being considered, and Woodburn service may be reduced to an hourly basis schedule in the future. Oregon City service changes are also under consideration. Service change proposals would come back to the committee and be presented in a public meeting, prior to any implementation.
- D. Upcoming Transit Events – Ms. Muller updated the group the CAT booth will be at events hosted with music and food from May 22- August 16.

DISCUSSION ITEMS

Ms. Muller noted passes are available for committee members and she will advise when they're ready for pickup at the office.

ADJOURN

Vice-Chair Ball-Karb adjourned the meeting at 6:35 p.m.

Minutes Prepared By: Melody Thompson

Weekday Ridership by Route or Service										June 2025				
	03-2024	03-2025	04-2024	04-2025	05-2024	05-2025	06-2024	06-2025	FY 2023-2024 4 Month Total	FY 2024-2025 4 Month Total	Percentage of Change	FY 2023-2024 YTD Total	FY 2024-2025 YTD Total	Percentage of Change
Fixed-Route														
Route 99X	3,973	4,486	5,265	5,049	5,350	5,054	4,477	4,691	19,065	19,280	1.13%	53,656	54,359	1.31%
99X Route Complaints	3	1	-	1	-	1	1	1	4	4	0.00%	12	19	58.33%
99X Route Preventable Accidents	-	-	-	1	-	-	1	-	1	1	0.00%	3	2	-33.33%
99X Route rides per hour	5.69	5.57	6.21	6.02	6.31	6.28	5.83	5.84	6.01	5.93	-1.37%	5.49	5.59	1.82%
99X Route rides per mile	4.29	4.43	3.94	4.11	3.92	3.94	4.28	4.23	4.11	4.18	1.70%	4.32	4.42	2.31%
Canby Loop Route	1,909	2,007	2,035	2,459	2,264	2,196	1,666	2,162	7,874	8,824	12.07%	20,891	23,667	13.29%
Canby Loop Route Complaints	1	-	-	-	2	-	-	-	3	-	-100.00%	5	5	0.00%
Canby Loop Preventable Accidents	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	-	#DIV/0!
Canby Loop rides per hour	7.41	7.96	7.62	9.29	8.38	8.70	6.79	8.29	7.55	8.56	13.38%	6.68	7.75	16.02%
Canby Loop rides per mile	1.91	1.88	1.86	1.60	1.72	1.68	2.11	1.76	1.90	1.73	-8.95%	2.15	1.93	-10.23%
Demand Response														
Dial-A-Ride (ADA)	850	764	848	862	864	847	700	624	3,262	3,097	-5.06%	9,157	9,557	4.37%
Dial-A-Ride (General Public)	95	59	82	57	102	58	81	45	360	219	-39.17%	1,353	832	-38.51%
Denied Trips (ADA)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	57	#DIV/0!
Denied Trips (General Public)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	79	6	-92.41%
Same Day Rides	4	14	8	4	7	14	1	10	20	42	110.00%	83	128	54.22%
Same Day Cancelations	119	86	137	138	153	119	108	80	517	423	-18.18%	1,385	1,361	-1.73%
No Shows	33	33	27	43	32	42	24	35	116	153	31.90%	342	456	33.33%
DAR Complaints	-	1	1	1	2	1	2	4	5	7	40.00%	7	17	142.86%
DAR Preventable Accidents	-	-	-	-	-	1	-	-	-	1	#DIV/0!	-	1	#DIV/0!
DAR rides per hour	2.44	2.40	2.28	2.46	2.40	2.48	2.39	2.01	2.38	2.34	-1.68%	2.30	2.40	4.35%
DAR rides per mile	0.21	0.19	0.19	0.18	0.19	0.19	0.20	0.17	0.20	0.18	-7.59%	0.21	0.19	-9.52%
Totals														
Total 99X-Route	3,973	4,486	5,265	5,049	5,350	5,054	4,477	4,691	19,065	19,280	1.13%	53,656	54,359	1.31%
Total City Circulator Route	1,909	2,007	2,035	2,459	2,264	2,196	1,666	2,162	7,874	8,824	12.07%	20,891	23,667	13.29%
Total Demand Response	945	823	930	919	966	905	781	669	3,622	3,316	-8.45%	10,510	10,389	-1.15%
Total - All Rides	6,827	7,316	8,230	8,427	8,580	8,155	6,924	7,522	30,561	31,420	2.81%	85,057	88,415	3.95%

Weekend Ridership by Route or Service										June 2025				
	03-2024	03-2025	04-2024	04-2025	05-2024	05-2025	06-2024	06-2025	FY 2023-2024 4 Month Total	FY 2024-2025 4 Month Total	Percentage of Change	FY 2023-2024 YTD Total	FY 2024-2025 YTD Total	Percentage of Change
Fixed-Route														
Route 99X	561	642	443	606	391	723	611	537	2,006	2,508	25.02%	5,283	6,479	22.64%
99X Route Complaints	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	1	#DIV/0!
99X Route Preventable Accidents	-	-	-	-	-	-	-	-	-	-	#DIV/0!	1	2	100.00%
99X Route rides per hour	7.62	8.92	7.40	10.38	6.77	9.98	8.32	9.20	7.53	9.62	27.80%	6.51	8.59	31.95%
99X Route rides per mile	2.86	2.49	2.86	2.10	3.25	2.22	2.64	2.39	2.90	2.30	-20.76%	3.18	2.57	-19.18%
Canby Loop Route	252	311	208	315	205	321	248	227	913	1,174	28.59%	2,045	2,827	38.24%
Canby Loop Route Complaints	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	1	#DIV/0!
Canby Loop Preventable Accidents	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	-	#DIV/0!
Canby Loop rides per hour	4.15	5.09	4.58	6.59	4.19	5.38	4.07	4.62	4.25	5.42	27.60%	4.01	4.57	13.97%
Canby Loop rides per mile	3.54	2.89	3.36	2.27	3.53	2.80	3.60	3.20	3.51	2.79	-20.46%	3.56	3.31	-7.02%
Demand Response														
Dial-A-Ride (ADA)	122	135	105	116	113	117	97	111	437	479	9.61%	1,212	1,380	13.86%
Dial-A-Ride (General Public)	9	16	2	16	3	21	9	14	23	67	191.30%	67	176	162.69%
Denied Trips (ADA)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	-	#DIV/0!
Denied Trips (General Public)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	12	4	-66.67%
Same Day Rides	2	9	4	6	1	3	-	1	7	19	171.43%	8	35	337.50%
Same Day Cancelations	15	19	14	24	24	2	15	12	68	57	-16.18%	165	189	14.55%
No Shows	5	13	5	7	7	7	4	5	21	32	52.38%	48	84	75.00%
DAR Complaints	-	1	-	-	-	2	-	-	-	3	#DIV/0!	-	3	#DIV/0!
DAR Accidents	-	-	-	-	-	-	-	1	-	1	#DIV/0!	-	2	#DIV/0!
DAR rides per hour	2.54	2.20	2.44	2.28	2.46	2.02	1.91	2.39	2.34	2.22	-4.92%	2.42	2.24	-7.44%
DAR rides per mile	0.31	0.31	0.34	0.35	0.29	0.31	0.17	0.32	0.28	0.32	16.22%	0.32	0.30	-6.25%
Totals														
Total 99X-Route	561	642	443	606	391	723	611	537	2,006	2,508	25.02%	5,283	6,479	22.64%
Total City Circulator Route	252	311	208	315	205	321	248	227	913	1,174	28.59%	2,045	2,827	38.24%
Total Demand Response	131	151	107	132	116	138	106	125	460	546	18.70%	1,279	1,556	21.66%
Total - All Rides	944	1,104	758	1,053	712	1,182	965	889	3,379	4,228	25.13%	8,607	10,862	26.20%

Overall Ridership by Route or Service										June 2025				
	03-2024	03-2025	04-2024	04-2025	05-2024	05-2025	06-2024	06-2025	FY 2023-2024 4 Month Total	FY 2024-2025 4 Month Total	Percentage of Change	FY 2023-2024 YTD Total	FY 2024-2025 YTD Total	Percentage of Change
Fixed-Route														
Route 99X	4,534	5,128	5,708	5,655	5,741	5,777	5,088	5,228	21,071	21,788	3.40%	58,939	60,838	3.22%
Fixed Route Complaints	3	1	-	1	-	1	1	1	4	4	0.00%	12	20	66.67%
Fixed Route Accidents	-	-	-	1	-	-	1	-	1	1	0.00%	4	4	0.00%
Fixed-Route rides per hour	6.66	7.25	6.81	8.20	6.54	8.13	7.08	7.52	6.77	7.77	14.85%	6.00	7.09	18.17%
Fixed-Route rides per mile	7.15	6.92	6.80	6.21	7.17	6.16	6.92	6.62	7.01	6.48	-7.60%	3.75	3.50	-6.80%
Canby Loop Route	2,161	2,318	2,243	2,774	2,469	2,517	1,914	2,389	8,787	9,998	13.78%	22,936	26,494	15.51%
Canby Loop Route Complaints	1	-	-	-	2	-	-	-	3	-	-100.00%	5	6	20.00%
Canby Loop Preventable Accidents	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	-	#DIV/0!
Canby Loop rides per hour	5.78	6.53	6.10	7.94	6.29	7.04	5.43	6.46	5.90	6.99	18.50%	5.35	6.16	15.25%
Canby Loop rides per mile	5.45	4.77	5.22	3.87	5.25	4.48	5.71	4.96	5.41	4.52	-16.41%	2.86	2.62	-8.23%
Demand Response														
Dial-A-Ride (ADA)	972	899	953	978	977	964	797	735	3,699	3,576	-3.33%	10,369	10,937	5.48%
Dial-A-Ride (General Public)	104	75	84	73	105	79	90	59	383	286	-25.33%	1,420	1,008	-29.01%
Denied Trips (ADA)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	-	57	#DIV/0!
Denied Trips (General Public)	-	-	-	-	-	-	-	-	-	-	#DIV/0!	91	10	-89.01%
Same Day Rides	6	23	12	10	8	17	1	11	27	61	125.93%	91	163	79.12%
Same Day Cancelations	134	105	151	162	177	121	123	92	585	480	-17.95%	1,550	1,550	0.00%
No Shows	38	46	32	50	39	49	28	40	137	185	35.04%	390	540	38.46%
DAR Complaints	-	2	1	1	2	3	2	4	5	10	100.00%	7	20	185.71%
DAR Accidents	-	-	-	-	-	1	-	1	-	2	#DIV/0!	-	3	#DIV/0!
DAR rides per hour	2.49	2.30	2.36	2.37	2.43	2.25	2.15	2.20	2.36	2.28	-3.29%	2.36	2.32	-1.69%
DAR rides per mile	0.26	0.25	0.27	0.27	0.24	0.25	0.19	0.25	0.24	0.25	6.32%	0.27	0.25	-7.55%
Totals														
Total 99X-Route	4,534	5,128	5,708	5,655	5,741	5,777	5,088	5,228	21,071	21,788	3.40%	58,939	60,838	3.22%
Total City Circulator Route	2,161	2,318	2,243	2,774	2,469	2,517	1,914	2,389	8,787	9,998	13.78%	22,936	26,494	15.51%
Total Demand Response	1,076	974	1,037	1,051	1,082	1,043	887	794	4,082	3,862	-5.39%	11,789	11,945	1.32%
Total - All Rides	7,771	8,420	8,988	9,480	9,292	9,337	7,889	8,411	33,940	35,648	5.03%	93,664	99,277	5.99%